# MEETING MINUTES

Project Name: IPRS Doc. Version No: 1.0 Status: Final

Meeting Name: IPRS Core Team Meeting
Facilitator: Thelma Hayter, DMH

 Scribe:
 April Taylor

 Date:
 09/17/2008

**Time:** 10:30 – 11:00 PM **Location:** Wycliff Room 430

# **IPRS Core Team Attendees:**

Gary Imes Others: Cathy Bennett Thelma Hayter Eric Johnson Sandy Flores Travis Nobles Paul Carr April Taylor Cheryl McQueen Х Sharlene Bryant Chris Ferrell Jamie Herubin Rick Kretschmer Mike Frost Theresa Diana Myran Harris Susie Pezzoni Jay Dixon, Budget Office Dana Jackson

# **Attendees:**

Alamance-Caswell Mental Health Partners Albemarle Onslow-Carteret OPC Centerpoint Pathways Crossroads Cumberland Piedmont Durham Χ Sandhills Eastpointe SE Center **ECBH** SE Regional Five - County MHA Smoky Mountain Guilford The Beacon Center Johnston Wake Х Mecklenburg Χ Western Highlands

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### **Attendees:**

# Item No. Topics

- Roll call
- Please mute phones or refrain from excess activity to help with communications. Please state your name and which "area program" you are from when you speak. Also, please do not place IPRS Core Team call on hold because of potential distraction to call discussion.
- 3. Upcoming Checkwrites (cut-off dates) September 18, October 2, 9
- 4. Agenda items Divisional Updates
- 5. IPRS Questions or Concerns
- 6. MMIS Updates Dana Jackson
- 7. DMH and/or EDS concluding remarks.
  - a. For North Carolina Medicaid claim questions / inquiries, please call EDS Provider Services at 1-800-688-6696 or 1-919-851-8888 and enter the appropriate extension listed below or 0 for the operator.
    - i. Physician phone analyst (i.e. Independent mental Health Providers) – 1
    - ii. Hospital phone analyst (i.e. Enhanced Service Providers / LMEs) – 2
  - b. Roll Call Updates

## **September 17, 2008**

For assistance with IPRS claims, adjustments, R2Web, accessing application, etc.

Call the IPRS Help Desk – 1-800-688-6696, option 4 or 919-816-4355

M-F, 8 a.m.-4:30 p.m., excluding holidays.

IPRS Question and Answer email address – iprs.qanda@ncmail.net

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| ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL) |  |
|---|--|
| Item No.  | Topics   |
| 1.  | Roll Call  |
| 2.  | Please mute phones or refrain from excess activity to help with communications. Please state your name and which "area program" you are from when you speak. Also, please do not place IPRS Core Team call on hold because of potential distraction to call discussion.  |
| 3.  | <u>Checkwrites</u>   |
|   | <b>Thelma</b> : I apologize for not getting the agenda and the regular meeting items out to you. We will get those out to you later in the day. Are there any questions about the checkwrite? We do have a checkwrite this week, so any questions on upcoming checkwrites?   |
|   | Upcoming Checkwrite cut-off dates: September 18, October 2, 9  |
| 4.  | IPRS questions   |
|   | Thelma: Are there any IPRS questions or concerns?  |
|   | Q: Is there an update on the target pops?  |
|   | <b>Thelma</b> : I believe that Leza sent out memo to your area directors explaining again what we were going to do with the target population groups—getting rid of the hierarchy, and condensing the array, and eliminating the eligibility matrix. She said that if there were more concerns raised about eliminating the hierarchy and if they did not want to eliminate the hierarchy that they should contact her. She gave them until September 26 to do that. I am not sure if she's heard back from anyone or not. Do any of you know if any of your directors have contacted her about not removing the hierarchy? No. That's the only update I have there. |
|   | Q: Is it still scheduled to go online October first?   |
|   | <b>Thelma</b> : I don't know, but I don't think the system will be ready by October 1 <sup>st</sup> , since we weren't able to go ahead and start any of the process with EDS, as we don't have official approval. As soon as it is approved, we'll let you know when you can enroll in the new pop groups.  |
| 5.  | Medicaid questions   |
|   | <b>Sandy (Crossroads)</b> : One of our providers is billing for provisionally licensed, can they use the regular "H" codes? They were under the impression that they did not have to use the qualifiers at the end of the codes.   |
|   | Thelma: For provisionally licensed?  |
|   | <b>Sandy</b> : Right, if they are using the "H" codes. There was a suffix added to the code to distinguish it as a provisionally licensed clinician. They were under the impression that they could bill using the regular "H" codes through the LME.  |

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**Thelma**: Provisionally licensed are those that we extended.

Sandy: I have a note from the August 6 conference call saying that the modifier was only used for tracking purposes and the claims would pay without it. I'm not sure if that is still the case.

**Thelma**: OK, let us check into this and get back to you when we meet again.

Sandy: Thank you.

UPDATE...Provisionally licensed providers can bill and receive reimbursement for the H-codes noted on the IU w/o the modifier. However the division does strongly request that these providers use the modifier when billing these services.

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